

St Michaels Holiday Park

St Michaels Tenbury Wells Worcestershire WR15 8TW
Telephone 01568 750665
stmichaelspark@btconnect.com www.stmichaelscaravans.co.uk

2020

Dear Visitor

Thank you for choosing to come and stay with us in St Michaels in this delightful part of Worcestershire.

Although this is our tenth year of letting caravans at St Michaels and we have been offering holidays since 1994 at Wigley Orchard Caravan Park in Stoke Bliss, which has proved very successful. Nearly all our guests have been pleased with what we have to offer – both the comfortable accommodation and the wide choice of lovely places to visit in the area. We hope that you will be just as pleased with your holiday here.

If you have any complaints or problems please report them immediately so that we can do our best to rectify the situation as soon as possible. To help us identify the caravan please note the number on your key fob when reporting to reception.

We hope you will enjoy a trouble free and enjoyable holiday and leave feeling refreshed and keen to return at some time in the future. If you would like to book again for later in the year, we can arrange generous discounts for you (subject to availability).

Yours sincerely

Brian and Sandra Griffiths

Dos and don'ts – to make your stay with us more comfortable

BEDDING

To help us on changeover day it would be helpful if you would strip all duvet covers, pillow cases and sheets from beds you have used. Please don't use any bed linen or blankets outside on the deck or on the grass.

GAS & ELECTRICITY

If your gas or electricity supply fails during your stay please notify us at reception.

Please remember to turn off the fire(s)/central heating whenever you leave the caravan.

LAUNDRY

The laundry is mainly used for our own purposes and is not coin operated. However, if you would like to use it during your stay this can be arranged. Please ask at reception for details.

EQUIPMENT

To help us maintain equipment in good condition, please report any breakages, losses or failures in your caravan.

We don't provide dining table place mats. If you can hold hot plates or dishes in your hand, they will not damage the table.

RUBBISH DISPOSAL

Please dispose of rubbish in the bins located near reception. Please see notes on our mixed recycling scheme on the back page.

Emergency Services

In the event of an emergency please call 999

Please provide the following information to the emergency services:

St Michaels Caravan Park
Caravan number (on your key fob)
St Michaels, Tenbury Wells, Worcs WR15 8TW
Contact park owner Brian Griffiths, 01568 750665
or John Griffiths, 01885 410331 or 07968 701625

Health and Safety

We are committed to the highest possible standards to care for the health and safety of all park users. Please note the following.

ROADS

- The roads on the park are shared by motor vehicles and pedestrians so take care at all times.
- Only qualified drivers with a full licence may drive motor vehicles anywhere on the park.
- Speeds on the park should not exceed 10mph.
- The park roads should not be used for roller skates, scooters, bicycles etc.
- **Please make every effort not to drive on the grass and to keep your vehicle on the tarmac.**

TOURER PARK

Please note that the tourer park and adjacent storage facility are not owned by us and we are not responsible for the movement of tourer caravans, so please be extra vigilant in this area.

FIRE

All caravans are equipped with a fire extinguisher and there are fire points at strategic positions round the park. For your safety you should note the fire exits from your caravan and the location of fire extinguishers.

MEDICAL

There is a small community hospital in Tenbury Wells, WR15 8AP (01584 810643) and a doctor may be contacted via the hospital or direct on 01584 810343. Serious conditions should be referred directly to Worcester Royal Hospital, Charles Hastings Way, Worcester WR5 1JG, telephone 01905 763333.

TELEPHONE

An emergency telephone is located at reception.

BARBECUES

If you use a barbecue during your stay please note the following advice:

- Do not use a barbecue on the timber deck.
- Do not light a barbecue near to any combustible material, eg gas bottles or timber structures.
- Do not take a barbecue indoors under any circumstances.
- Only dispose of the spent barbecue once it is cold.

VERMIN

Please don't leave food scraps outside for the wildlife as this may encourage vermin.

SMOKE ALARMS AND CO2 ALARMS

The alarms in your caravan are checked weekly. If you have any concerns or a battery needs replacing please call reception.

Out and about – things to see and do

SHOPS

The nearest food shops are in Tenbury Wells (turn left on the main road). Visit Tesco, Bowketts or the Spar, which is open late. There is also a Co-op on the edge of town on the Bromyard road. In Leominster (turn right on the main road) you will find a Morrisons Supermarket and a wide range of shops.

There are bigger shopping centres in Worcester and Hereford, and interesting independent shops in Ledbury and Ludlow.

HISTORIC HEREFORD and ROYALIST WORCESTER

The historic cities of Hereford and Worcester are both within an hour's drive away. In **Hereford** Cathedral you'll find the famous Mappa Mundi (left) and the Chained Library. **Worcester** also has a magnificent cathedral and is famous for Royal Worcester Porcelain and Worcestershire sauce!

PRETTY MARKET TOWNS

Ludlow is a thriving medieval market town well known for food and an architectural gem. Ludlow Castle was started in 1086 and has been an important part of Ludlow for the many centuries since. The Feathers Hotel (right) is known as "the handsomest inn, in the world".

Visit **Ledbury** to see the most photographed street in England (left). Ledbury was home to poet Elizabeth Barrett Browning, who spent her childhood at Hope End, and is also the birthplace of poet laureate John Masefield.

Leominster is a historic wool town with a variety of antique and curiosity shops and cafés. Leominster Priory displays the town's feared ducking stool.

BLACK AND WHITE VILLAGES

Follow the **Black and White Trail** through some of the most delightful villages in England. Information can be found at the Tourist Information Centre in Leominster.

LOCAL ATTRACTIONS

Visit **Ironbridge** with its famous iron bridge and its many industrial museums including the popular Blists Hill Museum.

The **West Midland Safari Park** with its four-mile self-drive safari is the home of the biggest pride of white lions in the UK, as well as the largest collection of white tigers and cheetah and the largest herd of hippo. Enjoy wild sea lion shows and fun animal encounters. Don't miss the dinosaurs!

Go back in time and enjoy a ride on a steam train at **Severn Valley Railway**, a full-size standard-gauge railway line, running regular, mainly steam-hauled, passenger trains between Kidderminster in Worcestershire and Bridgnorth in Shropshire, a distance of about sixteen miles.

NATIONAL TRUST

Nearby National Trust properties include **Croft Castle**, **Berrington Hall**, **Harvington Hall** and **Lower Brockhampton**.

Useful telephone numbers

EATING AND DRINKING

Local pubs with food:

The Pembroke House, Tenbury Wells	01584 706473
The Rose and Crown and Whites@Home, Burford	01584 811336
The Talbot, Newnham Bridge WR15 8JF	01584 781941
The Tally Ho, Hanley Broadheath	01886 853241
The Fountain Inn on Oldwood Common, Tenbury Wells	01584 810701
The Duke of York at Leysters is a quirky pub not to be missed (no food)	01568 750230
The Stockton Cross, Kimbolton HR6 0HD	01568 612509

Takeaways in Tenbury Wells:

Bahar Indian Restaurant (eat in, takeaway and delivery)	01584 819365
Shamraj Balti (eat in and takeaway)	01584 819612
Happy View (Chinese and fish and chips, takeaway)	01584 810885
Teme Street Fish and Chip Shop (fish and chips, takeaway)	01584 811 728
Efes Kebab, Burger & Pizza House	01584 819852
Pronto's Pizza, takeaway and delivery	01584 819508

ENTERTAINMENT

The Regal Cinema, Tenbury Wells	01584 811442
Tenbury Wells Swimming Pool	01584 810448

PETROL STATION

The Swan Garage, Tenbury Wells	01584810466
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TAXI SERVICE

Swan Cabs, Tenbury Wells	01584 810310
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EMERGENCIES

Tenbury Wells Hospital	01584 810643
Doctor	01584 810343
Worcester Royal Hospital	01905 763333
Dentist	01584 811311
Vet	01584 810227

Book your next holiday

Before you leave book another holiday later in the year and get a discount of 10% (subject to availability) or book next year's holiday at this year's price. Details at reception.

Your own holiday home in the country

If you would like to know more about owning your own caravan here, pitches are usually available and we are pleased to discuss details with interested people. It's wonderful value if you're looking for a quiet retreat away from the hassles of everyday life. For about the same cost as a fortnight for two in Spain you can keep a caravan for a whole year and use it for overnight stays for most of that time (we are closed in January and February).

Mixed recycling scheme

The bins are located next to reception

The bin with the orange lid is for recycling
and the bin with the grey lid is for non-recyclable waste

Orange lid bin (CLEAR bags only)

Cardboard

Toilet/kitchen roll tubes
Food sleeves

Plastic

Margarine tubs
Yoghurt pots
Plastic bottles
Vending cups
Carrier bags

Tetrapax

Drinks cartons

Paper

Office paper
Newspaper
Magazines
Catalogues
Greetings cards
Paper bags

Metal

Food cans
Drinks cans
Biscuit/chocolate tins

Grey lid bin (BLACK bags only)

Hard Plastics

Chairs
Buckets
Polystyrene

Food waste

Garden waste

Wood

Batteries

Paint containers

Oil containers

Textiles

Soil, bricks, concrete

Electrical items

Aerosols

Please place glass in the separate small bin

IF IN DOUBT, PLEASE ASK AT RECEPTION